Emergency Personnel

Athletic Trainer(s) (AT), Athletic Training Student(s) (ATS), Sports Program Supervisor(s) (SPS), Facility Manager(s) (FM) and/or Club Sport Safety Officer (SO)

Roles of First Responders

If AT is on site:
  i. AT - Immediate care of injured person(s)
  ii. ATS / SPS - retrieval of emergency equipment
  iii. ATS / SPS / SO - contacting emergency services (911)
  iv. ATS / SPS / SO - verbally direct ambulance to site via phone and flag down EMS in parking lot to physically direct them to the scene

If AT is NOT on site:
  i. SPS1 / FM or SO - First aid/emergency care within the scope of their first aid and AED/CPR training
  ii. SPS2, FM, or SO - retrieval of emergency equipment
  iii. SPS2 or FM - contact emergency services (911)
  iv. SPS2, FM, or SO - verbally direct ambulance to site via phone and flag down EMS in parking lot to physically direct them to the scene

Emergency Equipment

An AED is located on site. All other emergency equipment is brought to games/events by the AT.

If the AT is not present, the SPS or FM has an AED, CPR facemask, and first aid kit on their person. The safety officer has a first aid kit.

If the AT or SPS are not present, a coach, teammate or SO can retrieve the emergency equipment. The AT keeps an AED, splint bag, and stat pack off campus. Other emergency supplies (first aid kit) are located with the safety officer.

AED Location: (1) On-site AED located behind the registration counter in the building lobby, in a metal box mounted on wall (2) When AT is present, an AED is on the AT’s person.

Emergency Equipment Available: AED (2), Splint Bag (If AT is present), First Aid Kit

Emergency Communication

If cell phones are not usable: a landline phone can be found on the registration counter in the tennis center building lobby

"Hello my name is _______. I am calling from River Birch Tennis Center where there is an emergency, and we need an ambulance. There is a suspected _____ (describe injury/illness- head/neck injury, cardiac collapse, etc.). The person is _______ conscious or unconscious. The injured is located on/at _______ (describe court location.). A person in a _____ colored shirt will flag you down when you arrive."

Answer all the dispatcher’s questions and stay on the line until EMS hangs up. See page 2 for directions to the facility.

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1 All SPS, SO, and FMs are CPR, AED and first aid certified. ATs are CPR/AED/BLS, BOC certified and licensed to practice athletic training.
2 Splint bag is located with the AT and includes- CPR mask, rigid cervical collar, vacuum splints and accessories, sling, towels & ace wraps.
3 First aid kit is to be brought by the club’s safety officer.

Last Updated January 11, 2024
Directions to Facility

There is only ONE entrance/exit into the Tennis Center located across from J. H. Rose High School

Hooker Rd x W. Arlington Blvd Intersection: Continue on W. Arlington Blvd and turn right into the Tennis Center. Take the paved path to the right of the parking lot that leads back to the tennis courts. Someone will meet you at the end of path

Evans St x W. Arlington Blvd Intersection: Continue on W. Arlington Blvd and turn left into the Tennis Center. Take the paved path to the right of the parking lot that leads back to the tennis courts. Someone will meet you at the end of the path

Facility Map

Closest Emergency Center

If injured person refuses an ambulance ride, please direct them to (1) for life threatening emergencies or (2) all other care.

1. ECU Health Medical Center Emergency Department (2.7 miles, approx. 8 min drive)
   a. Address: 2100 Stantonsburg Road, Greenville, NC
   b. Phone: (252) 847 - 4100
2. FastMed Urgent Care (4.5 miles, approx. 9 min drive) – Closes at 8PM M-F, closes at 4PM on weekends
   a. Address: 315 Greenville Blvd SE, Suite 100, Greenville NC
   b. Phone: (252) 917 - 5621