Emergency Personnel -

Athletic Trainer(s) (AT), Athletic Training Student(s) (ATS), Sports Program Supervisor(s) (SPS), Facility Manager(s) (FM) and/or Club Sport Safety Officer (SO)

Roles of First Responders

If AT is on site:

i. AT - Immediate care of injured person(s)
ii. ATS / SPS - retrieval of emergency equipment
iii. ATS / SPS / SO - contacting emergency services (911)
iv. ATS / SPS / SO - verbally direct ambulance to site via phone and flag down EMS in parking lot to physically direct them to the scene

If AT is NOT on site:

i. SPS / FM or SO - First aid/emergency care within the scope of their first aid and AED/CPR training
ii. SPS2, FM, or SO - retrieval of emergency equipment
iii. SPS2 or FM - contact emergency services (911)
iv. SPS2, FM, or SO - verbally direct ambulance to site via phone and flag down EMS in parking lot to physically direct them to the scene

Emergency Equipment

An AED is located on site. All other emergency equipment is brought to games/events by the AT.

If the AT is not present, the SPS or FM has an AED, CPR facemask, and first aid kit on their person. Safety officer has a first aid kit.

If the AT or SPS are not present, a coach, teammate or SO can retrieve the emergency equipment. The AT keeps an AED, splint bag, and stat pack off campus. Other emergency supplies (first aid kit) is located with the safety officer.

AED Location: (1) On-site AED located behind the registration counter in the building lobby, in a metal box mounted on wall (2) When AT is present, an AED is on the AT’s person.


Emergency Communication

If cell phones are not usable: a landline phone can be found on the registration counter in the tennis center building lobby

“Hello my name is ________. I am calling from River Birch Tennis Center where there is an emergency and we need an ambulance. There is a suspected ______ (describe injury/illness- head/neck injury, cardiac collapse, etc.). The person is (state one) conscious or unconscious. The injured is located on/at _______ (describe court location.). A person in a _____ colored shirt will flag you down when you arrive.”

Answer all the dispatcher’s questions and stay on the line until EMS hangs up.

See page 2 for directions to facility.

¹ All SPS, SO, and FMs are CPR, AED and first aid certified. AT’s are CPR/AED/BLS, BOC certified and licensed to practice athletic training.
² Splint bag includes- CPR mask, rigid cervical collar, vacuum splints and accessories, ankle boot, sling, towels & ace wraps.
³ Stat pack includes-
River Birch Tennis Center Emergency Action Plan
River Birch Tennis Center Address: 625 W. Arlington Blvd, Greenville, NC 27834
Phone: (252) 329-4559

Directions to Facility

There is only ONE entrance/exit into the Tennis Center located across from J. H. Rose High School

Hooker Rd x W. Arlington Blvd Intersection: Continue on W. Arlington Blvd and turn right into the Tennis Center. Take the paved path to the right of the parking lot that leads back to the tennis courts. Someone will meet you at the end of path

Evans St x W. Arlington Blvd Intersection: Continue on W. Arlington Blvd and turn left into the Tennis Center. Take the paved path to the right of the parking lot that leads back to the tennis courts. Someone will meet you at the end of the path

Facility Map

Closest Emergency Center

If injured person refuses an ambulance ride, please direct them to (1) for life threatening emergencies or (2) all other care.

1. Vidant Medical Center Emergency Department (2.7 miles, approx. 8 min drive)
   a. Address: 2100 Stantonsburg Road, Greenville, NC
   b. Phone: (252) 847 - 4100
2. Vidant Medical Center Minor Emergency Department (2.4 miles, approx. 7 min drive) – Closes at 10PM
   a. Address: 2380 W. Arlington Blvd, Greenville NC
   b. Phone: (252) 847 - 0100